

## **Warranty**

Thank you for your interest in the products and services of Hurricane Shutter Pros.

This Limited Warranty applies to physical goods, and only for physical goods, purchased from Hurricane Shutter Pros.

For this Warranty, "Physical Goods" refers to Impact-Resistant Windows and Doors and/or Parts pertaining to Impact-Resistant Windows and Doors. "Normal Use" refers to the act of utilizing the physical goods as they are intended to be used; and "Maintenance" refers to the act of properly maintaining and caring for the physical goods.

### **What does this limited warranty cover?**

This Limited Warranty covers any defects in workmanship under normal use and maintenance during the Warranty Period.

During the Warranty Period, Hurricane Shutter Pros will repair, at no charge, products, or parts of a physical good that prove defective because of improper workmanship, under normal use and maintenance.

This Limited Warranty extends to the original purchaser only and is not transferable.

In instances where defects in material (i.e. manufacturing defect) may be found, the manufacturer's warranty will take effect.

### **What will we do to correct problems?**

Hurricane Shutter Pros will:

- Repair the physical good(s) or parts at no charge, using new or refurbished replacement parts.

### **How long does the coverage last?**

The Warranty Period for physical goods purchased from Hurricane Shutter Pros is Five (5) Years from the date of purchase.

A replacement physical good or part assumes the remaining warranty period of the original physical good.

### **What does this limited warranty not cover?**

This Limited Warranty does not cover any problem that is caused by:

- Conditions, malfunctions, or damage not resulting from defects in workmanship.
- Conditions, malfunctions, or damage resulting from defects in material.
- Conditions, malfunctions, or damage resulting from negligence, improper maintenance, or modification; Damaged or destroyed by natural causes including but not limited to lightning, flood, or other natural disaster; Theft or loss of the physical goods.

Hurricane Shutter Pros shall assume all risk of loss or damage to the physical good while in transit to us.

This Limited Warranty is void if the physical goods are returned with removed, damaged or tampered labels or any alterations.

**What do you have to do?**

To obtain warranty service, you must first contact Hurricane Shutter Pros via electronic mail, website contact form, or ordinary mail to describe the problem so that Hurricane Shutter Pros can determine the most appropriate solution for you.

Call to schedule an appointment with our office for a representative to inspect the damaged or defective parts in question.

See our contact information below:

- Phone number: 305-834-4311
- Email: [info@hurricaneshutterpros.com](mailto:info@hurricaneshutterpros.com)
- Website contact form: <https://www.hurricaneshutterpros.com/contact-us/>
- Address: 7702 NW 56th St, Doral, FL 33166

**Implied Warranties**

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY.

**Limitation of Damages**

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, HURRICANE SHUTTER PROS SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY.

**Consumer Protection**

Some states do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state to state.

**Governing Law**

This Limited Warranty shall be governed by the laws of Florida, United States without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

**Post Warranty Period**

Hurricane Shutter Pros is not obligated to replace or repair any physical goods or parts after the Warranty Period has ended.

Hurricane Shutter Pros may, at their discretion, agree to inspect the defective or damaged parts and/or repair or replace the parts after the Warranty Period has ended at the Owner's expense. Owner maintains financial responsibility for replacement parts and labor for repairs after the Warranty Period has ended.

To obtain service post Warranty Period, you must first contact Hurricane Shutter Pros via electronic mail, website contact form, or ordinary mail to describe the problem so that Hurricane Shutter Pros can determine the most appropriate solution for you.

Call to schedule an appointment with our office for a representative to inspect the damaged or defective parts in question.

See our contact information below:

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